



General terms and conditions

1. SEA FREIGHT / AIR FREIGHT

- 1-1. Our quoted rates are based on Non-hazardous goods and in accordance with **INCOTERMS 2020** provided by client.

If Hazardous goods, it depends on the acceptance of the carrier and the shipper must be declared any dangerous or potentially dangerous goods directly.

- 1-2. Our quoted rates are based on the cargo weights / measurements / volumes provided by shipper (or CNEE) / Network offices (or Network agents) and if any fluctuation to those specification, the quoted rates may impact the final price and result in proportionate adjustment.

❖ **LCL for sea freight :**

Rate is based on per R/TON whichever is greater (**minimum charge : 1cbm/1ton**)

❖ **Chargeable weight for Air freight :**

Rate is based on per 1:6 which is greater (**1 cubic meter : 167kg**)

- 1-3. Our quoted rates are subject to space / equipment availability at time of the booking.
- 1-4. Our quoted rates are subject to booking cancellation / Amendment fee according to the carrier's terms.
- 1-5. Transit time is only not binding indication which is subject to change as per the carrier's condition with or without prior notice.
- 1-6. Our quoted rates are valid as per the carrier's tariffs / conditions and subject to change (**VATOS**).
- In general the business is conducted on a COD basis unless Credit Terms are approved. If necessary it should be communicated in writing prior to the commencement of business
- 1-7. Our quoted rates are in Foreign Currencies, the invoicing will be made in **KRW**, unless otherwise mentioned and the exchange rates are based on the day of arrival / departure.
- 1-8. Our quoted rates are exclusive of duties, tax, inspections, dangerous goods related surcharges, permits, storage / demurrage or any other 3rd party charges.
- 1-9. We reserve the right to charge monthly interest for unpaid overdue invoices in accordance with HQ's group settlement



2. Surcharges

- 2-1. Rates are subject to DEM/DET/Storage and any surcharges (If any)
- 2-2. The current surcharges are as follows,
 - Bunker Adjustment Factor (BAF) or Emergency Bunker Surcharge (EBS), Fuel Surcharge (FSC), LOW Sulphur Surcharge (LSS)
 - Currency Adjustment Factor (CAF), Emergency Cost Recovery Surcharge (ECRS)
 - Container Imbalance charges (CIC), Port Security surcharge (PSC)
 - Peak Season Surcharge (PSS)
 - Any other surcharges which it depends on the carrier tariff.
- 2-3. Especially, **BAF / CAF for CN/JP trade lanes** are payable at the destination port and it'll be changeable in accordance with the carrier's condition.

3. IMO / SOLAS VGM Regulation

- 3-1. It is shipper's sole responsibility and shipper must provide to Carrier, electronically or by any means as mutually agreed, the Verified Gross Mass (VGM) of each Container prior to the deadline stipulated by Carrier for submission (VGM cut off time). If VGM is not provided in time by the shipper.
Carrier shall be under no obligation to commence or continue Services for that Container.
- 3-2. Carrier may store, re-weigh or return the Container to the shipper at Carrier's discretion and at shipper's cost, if VGM is not so provided.

4. TRUCKING Terms and Conditions

- 4-1. Trucking Charges are **free on truck basic** (exclusive of loading / unloading at site).
- 4-2. Pick-up / Delivery address must be allowed truck to stop / enter and operate the job
- 4-3. Consolidation truck charges will be billed on the actual weight or trucking volumetric (minimum charge : 1TON/3CBM with a standard cargo dimension : 1100 * 1100 * 1100 mm _ LWH)
- 4-4. Consolidation trucking service is only available without a specified pick-up and delivery time.
If need a hot delivery, charter trucking service is warmly recommended.



- 4-5. It's subject to truck detention, waiting time (Basic 2hours /20ft, 3hours / 40ft) and Bobtail charge (If any)
- 4-6. If requested to arrange the special trucks such as a Temperature controlled truck, Wing and Low-bed trailer etc., the extra charges will be basically incurred.
- 4-7. Unless otherwise stated, trucking charge is only valid for stackable cargo, not oversized / not overweight
- 4-8. Trucking charge is based on a Safe Rates systems which was announced by Ministry of Land, Infrastructure and Transport as from 01st, January 2020

5. PACKING

- 5-1. The sender or shipper shall be packed to be suitable for transportation, depending on the nature, weight, volume, etc. of the cargo.
- 5-2. When the package of cargo is not suitable condition for transportation, the operator may request to make the necessary packaging for the sender or shipper, or at the expense of the sender, the operator may make the necessary packaging.
- 5-3. If any extra tasks like to packing/palletizing, labeling, tapping, wrapping, disposal etc.. The additional charge will be incurred and invoiced to shipper/CNEE with a prior notice.

6. CUSTOMS CLEARANCE

a.hartrodt Korea may perform the following activities to provide freight forwarder's service on behalf of the shipper:

- 6-1. The preparation of documents, correction of product or service code, or payment of duties or taxes under applicable laws and regulations, etc....
- 6-2. Role as agency for export clearance, export management purpose, or as a beneficiary for the designation of customs officers to carry out the duties of import clearance and registration of the recipient.
- 6-3. Full payment of applicable Duties and Taxes has been received and Normal conditions requested by the customs office.
- 6-4. Customs clearance periods are based on the normal working hours/days (Public holidays, Saturdays and Sundays are excluded)



6-5. In case of Food & Beverage cargo Import _

Before starting the handing this shipment, a.hartrodt Korea has to be received the additional information/documents such as Production flow chart/Analysis/Ingredient List for the cross-checking with Korean customs in advance if the cargo is importable with provided documentations and/or if there is any special requirement/restrictions

6-6. If any extraneous customs and handling or unexpected additional charges will be invoiced as per outlay with a pre-notice.

7. INSURANCE

7-1. Unless otherwise stated, Internal Transport Insurance is not covered in this proposal but only International Freight Movement Operators Insurance. **a.hartrodt Korea** is available to arrange cargo insurance on behalf of the client if requested.

7-2. If client pay the associated premiums, you can arrange insurance for the actual cash value of the loss of the package or the actual damage. Insurance does not guarantee any loss or damage caused by indirect loss, damage, or delay.

8. Unless otherwise stated

Our quoted rates are exclusive of Specialized Testing Fee & Handling Fee, Fumigation, Customs overtime, Storage charges, Reefer power supply charge, Lift On-Lift Off, Facilities Fee, Infrastructure Fee, VGM related fees, etc.

9. CLAIMS FOR DAMAGED GOODS

Claims for damages against **a.hartrodt Korea** shall be filed by the recipient within 14 days of receipt of the goods in case of damage, and within 21 days of delivery delay or loss, the recipient shall submit a notice of damages to **a.hartrodt Korea** in writing, otherwise he will not be liable.

10. Out-of-control situation

We, Hartrodt Korea shall not be liable for any loss or damage caused by circumstances beyond the carrier's control. This includes the following situations:

10-1. Natural disasters: earthquakes, storms, floods, fog



10-2. Force Majeure: War, Plane Crash, Entry and Exit Blockade

10-3. Characteristics or defects in the goods themselves: Even if **HARTRODT KOREA** is notified. It is the same.

10-4. Riots or civilian disturbances

10-5. This includes those who are not involved in any actions or omissions by any other person other than the carrier, and those below.

- . Shipping

- . Servant

- . Three parties in the interests

- a. Customs broker or customs agent hired (commissioned) by the recipient

- b. Persons who have a legitimate relationship with the recipient (company associates, security offices, document archives, etc.)

- c. Customs or civil servants

10-6. Strike

10-7. Damage or destruction of electronic products, photographic images, materials, records, etc.. By electricity or magnetism

11. PAYMENT TERMS

Unless otherwise agreed in writing, full payment in cash or via transfer must be received prior to release of documents and or cargo.

12. All business is undertaken in accordance with our "Standard Terms & Conditions" and with the "Conditions" shown on the Bill of Lading, a copy of which is available upon request.