

Terms & Conditions

Amount shown in USD or other value will be converted into EUR based on the applicable ROE

Charges mentioned before are based on actual costs and are subject to charges with or without preadvice

Insurance is not included into our quotes

Any charges for customs inspection will be debited at cost

Any charges for storage, detention and demurrages will be invoiced at cost

Fumigation charges, import tax, duty, VAT, are not included

Please always quote our offer number as reference to ensure accurate billing otherwise your shipment will be charged at a standard rate.

All transactions are managed and handled in accordance with general conditions set by the Italian forwarders association the full text of which is available on www.hartrodt.com

Sea freight

Transit Time is indicative and intended port to port

The custom clearance cost is intended as standard up to 3 HS codes, in case of any extra operation will be charged accordingly

Shipment is subject to shipping line acceptance

Shipment is subject to equipment availability

VGM and Solas requirements are at shipper's care and responsibility. Should however the shipper/exporter refuse to provide for the same (exw sales) our office is available upon mandate from the consignee to provide for the relevant task (container weighing per method 1 and VGM data transfer), at standard communicated costs

Exw/fob charges include one only custom operation and one only b/l set.

If rate is valid on prepaid condition only, please consider an advancing fee of 2% on freight amount (minimum USD 25) (For agents only)

Shipment subject to shipping line acceptance - eventual charges for demurrage / detention of IMO cargo at port terminal will be debited at cost .

Charges for plugs of reefer containers at ports will be debited at costs.

Shipment of open top /flat racks units are on deck at shipper's risk and subject to carrier's acceptance. Extra tarpaulin / covers are not included.

For groupage cargo the quote is valid for stackable goods only, not oversized / overweight.

For groupage quotations all the FOB charges have to be rounded to next higher unit.

During peak season the feasibility of cargo collection is subject to confirmation from our logistic department.

DAA, EUR1, CITES, other certifications, handling cost is not included in the standard export customs clearance charge.

Import quotes does not include import customs clearance, duties, vat, etc., demurrage and/or detention charges, eventual charges for customs inspection, waiting time, delivery in remote places and/or private residences.

For Import shipment, costs at departure, freight charges, duties and VAT will have to be paid in advance.

Air freight

The custom clearance cost is intended as standard and up to 3 HS Code

Quotation valid for goods suitably packed for air transportation, stackable only, not oversized, not dangerous, with ratio w/m equal to 1 cbm = 167 kgs as chargeable weight.

Space availability to be confirmed upon booking

Fuel surcharge subject to fluctuation hence to be reviewed upon booking

Our transactions are in accordance with the general conditions set by the Italian Forwarders Association, thus our liability does not exceed the one of the airlines based on the IATA conditions

Truck / Train Transports

The goods is covered by CMR /CIM/SMGS condition

Quote valid for stackable goods only, not oversized / overweight

Quote does not include customs clearance, duties, vat, etc., demurrage and/or detention charges, eventual charges for customs inspection, delivery in remote places and/or private residences.

Payment in advance for duties at destination is required.