



Coronavirus – Consequences for your deliveries

Dear customers,

As you have certainly read in the press, in many parts of China, due to the coronavirus a kind of “state of emergency” affects all areas of life. Business and logistics processes will also be seriously affected (or already are). With this letter we would like to draw your attention to possible consequences at an early stage. As of today, the Chinese government has **extended the Chinese New Year holidays in most provinces until February 10th**.

Our offices will probably be available to you again as follows:

From 3rd Feb: Chengdu, Tianjin

From 10th Feb: Guangzhou, Shenzhen, Xiamen, Ningbo, Qingdao, Shanghai, Shanghai Pudong, Suzhou, Beijing, Dalian
Our office in Wuhan is closed until further notice. The Hong Kong offices are open.

According to our information, container terminals and airports in China continue to operate. Ships and aircrafts are unloaded. The only exception at present is Wuhan.

The services of airlines to and from China are currently very limited. During transport or the delivery of containers and consignments bottlenecks or standstill are to be expected.

We expect the most massive disruptions until February or March, even if the situation with regard to the spread of the virus should improve.

The other consequences include:

- Unavoidable delays
- Additional costs for container demurrage and detention and port storage for sea freight
- Storage costs for air freight
- Capacity bottlenecks in the area of on-carriage
- Deliveries with associated cost increases
- Due to the difficult information situation, uncertain planning of the processes

We are in regular contact with our partners (shipping companies, airlines, agents and offices in China) and will work on solutions to keep delays as short as possible and additional costs for you as low as possible.

We ask for your understanding and will inform you accordingly.

If you have any questions on this topic, please contact your local a. hartrodt representative.