



Coronavirus - Market situation airfreight import

Dear customers,

As a consequence of the measures to contain the coronavirus and the associated restrictions, we would like to inform you specifically about the airfreight situation ex China in the following weeks:

Most airlines have **completely stopped passenger flights to and from China expected until the end of April 2020** and have **reduced or completely cancelled the flight frequencies of cargo aircraft**.

The situation is similar in this respect for all passenger services to and from **Korea**.

Since usually about 50 - 60% of cargo capacity is flown by passenger aircrafts, the volumes expected in the market can hardly be absorbed by the remaining full-freighters.

- Please **contact us in time for booking and handling** in order to guarantee you the greatest possible security in your processes.
- a. hartrodt **has access to corresponding capacities** due to our Golden Services from our hubs in China to Europe. Let us advise you.
- Due to increased demand and reduced capacities, freight rates are rising with the consequence that a **peak season surcharge** has had to be introduced since March. We will contact you if necessary, and agree with you upon the further procedure for the respective shipment.
- Alternatively, we have also **blocked capacities with rail and shipping companies** and offer to our customers appropriate solutions (e. g. our own LCL groupage services by sea freight or *Stars on Rails* rail freight ex China with a. hartrodt). **Split and full charter options** are also available for air freight.

We are always at your disposal for further questions.