

Terms and Conditions:

1. All business is conducted in accordance with our "Standard Trading Conditions of Indonesian Logistics and Forwarders Association (ILFA)", a copy is available upon request or at http://ilfa.or.id/core/magazine/STC_ALFI-ILFA_mei_2016.pdf
2. Importer must have following documents:
 - NIK Import, NPWP, TDP, SIUP.
 - Import License (APIU/ APIP).
 - Permits – if required.
 - Original Commercial Invoice / Packing List / FBL / Copy OBL / Insurance / Authorization letter (Surat Kuasa).
3. Exporter must have following documents:
 - NIK Export NPWP, TDP, SIUP.
 - Permits – if required.
 - Original Commercial Invoice / Packing List / Insurance.
4. All quoted charges and rates are payable in IDR (Indonesian Rupiah).
5. Shipment is assumed to be general cargo / non hazardous for transport by air/sea/road as per IMDG/ICAO/IATA and National Regulations unless specifically mentioned. The shipper must declare any dangerous or potentially dangerous goods.
6. Our proposal is subject to acceptance of Our transport Bill of Lading / Air Waybill and Letters of Credit must be worded accordingly. The rates quoted are based on information (e.g. weight, measurements, volume) provided. Calculated per weight / measurement,
7. Our haulage rates are subject to suitable site access and standard cartage procedures. Additional charges may apply for special vehicles, delivery or pick up procedures, permits, etc.
8. Disbursements are payable in advance and prior to cargo delivery or handover of documents, unless otherwise agreed. (Disbursements are e.g. overseas freight, storage, warehousing, demurrage, Duties and Taxes, customs inspection, extraneous customs and quarantine fees or charges, Penalties). If prefinance in advance freight rates are subject to 2% Advancing fee/ Collection fee.
9. The quotation is exclusive of Duties, Taxes, Inspections, DG surcharges, Permits, Port Charges, Storage or Demurrage or any other third party charges.
10. Shipment is not insured unless specifically mentioned, we strongly recommend insurance is purchased. Our liability for a claim is limited to claims based on mismanagement for the maximum amount of "Limited Liability" as per international/local laws.
11. We act as agent for handling shipments but not physically executing, and as such are not liable for claims for damage or loss of cargo. Such claim must be directed to the 3rd party (carrier, haulier, etc) found at fault or liable or responsible for such claim. This is subject to Carriers choice Terms & Conditions.
12. Consent is explicitly given for the reception, usage, storage and processing of data under Indonesia Personal Data Protection Law including transmission of data to third parties relevant and required for the business transaction and/or performance contained herein.
13. Any Booking Cancellation will incur a Cancellation Fee (if applicable).
14. Where a Letter of Credit is involved, freight must be settled outside the Letter of Credit.
15. Business is conducted on C.O.D. basis, unless Credit Terms are approved by us and communicated in writing prior to commencement of business. We reserve the right to charge monthly interest for unpaid overdue invoices.
16. Payment method:
 - a. Please arrange direct payment into our account, details as stated on the invoice.
 - b. Please confirm payment via separate remittance advice, preferably by email to ar@hartrodt.id
17. By accepting our service and/or requesting us to proceed with a shipment or other service as per quotation all charges quoted and the Terms & Conditions from ILFA and aforementioned are fully understood and contractually agreed and consented to.